

NOLES ENTERPRISES

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WARRANTY TERMS AND CONDITIONS

- A. **TERMS:** All trees planted by NOLES ENTERPRISES shall be guaranteed for one year. Guarantee begins upon completion of installation. (For the first 90 days 100% guarantee and for the remaining 275 days 50% guarantee.)
- B. Guarantee will not apply when tree dies because of (Natural Causes): fire, freezes, ice, storms, drought, insects, diseases, hail damage, theft or water rationing.
- C. Warranty replacement will be a no charge of NOLES ENTERPRISES unless notified of a problem before the tree is dead. At first sign of a problem NOLES ENTERPRISES must be notified in order to have the opportunity for assessment and correction of a problem. Failure to do so will VOID the warranty.
- D. Warranty will be voided if dirt and/or plants are placed on top of the root ball during the first year or if trees are not watered properly. This includes over watering as well as under watering.
- E. **TREE REPLACEMENTS:** Any tree eligible for replacement shall be removed and replaced with the same size and type as soon as season permits. First replacement will be at no cost, second replacement will cost the owner half of the price of the tree. The owner will incur any additional charges such as fence removal, utility access, or crane fees

MAINTENANCE

WATERING: During the first year and a half of a newly planted tree, the root system will take about 1 ½ years to re-establish itself in the surrounding ground, so care must be concentrated on the root ball during this first year and a half. We are trying to accomplish keeping the root ball moist at all times, but not standing in water. Different soil types drain differently. Some soils will hold water, and some will drain quicker. Standing water will kill a tree by keeping the roots from absorbing oxygen. On the other hand, letting the tree's root ball dry out will put a tree into shock. The recommended method of watering is a water hose running a slow trickle placed directly on top of the root ball for 1 ½ hours. If poor drainage occurs, it is better to water a little bit at a time.

WINTER: During the winter, do not let the tree go for an extended period without water. Water every two weeks if there is no rainfall. This watering schedule should continue for a period of 1 ½ years until the tree has a chance to re-establish its root system.

SPRINKLERS: A sprinkler system generally penetrates only 4" deep, where as most root zones are 18" – 24" deep. For this reason, additional water must be applied accordingly with a water hose.

FREQUENCY: During the first year and a half, use the following temperature guidelines for watering frequency.

60 degrees – once every 10 days
70 degrees – once a week

80 degrees – twice a week
90 degrees & above – three times a week